



# Dealing With Difficult People (Collins Business Secrets)

*David Brown*

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## **Dealing With Difficult People (Collins Business Secrets) David Brown**

The tricks that experts and top professionals use to overcome difficult people. Get results fast with this quick, easy guide to the fundamentals of Dealing with Difficult People. Includes how to:

- Understand the different types of troublemakers
- Stay calm and firm when other people can't
- Deal with difficult bosses, direct reports, and colleagues
- Create win-win scenarios
- Develop productive relationships with people you don't like

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